

Newfields Strategic Plan, 2019-2029

Mission

To enrich lives through exceptional experiences with art and nature

Values

Stewardship • Inclusivity • Service • Excellence

Stewardship: We create a vibrant Newfields for current and future generations. We accomplish this with a sustainable financial model, a well-maintained campus, well-stewarded collections, and environmentally-responsible business practices.

Inclusivity: **We welcome diverse audiences and ideas.** We provide thoughtful, inclusive programming that is accessible to the residents of our community, as well as opportunities for individuals and companies through our hiring and procurement practices.

Service: **We believe the guest is our first priority.** We treat each visitor, member, volunteer, employee, and donor as an individual, and personalize our guests' experiences.

Excellence: We strive to offer the best of nature and the arts. We aim high and constantly innovate to exceed the expectations of our guests, employees, volunteers, and donors.



Stewardship Goals:

- Reduce endowment draw rate to 4.50% by FY2023 and 4.00% by FY2028
- Create a capital funding plan to complete deferred maintenance projects
- Implement and lead with best practices in stewardship of our art collection, horticultural, historic resource, and environmental management practices

Inclusivity Goals:

- Develop a full-year series of programs that both appeals to guests now and facilitates a long-term loyal audience and donor base reflective of the demographics of the central Indiana region
- Implement a recruiting, compensation, training, engagement, and succession program for employees that attracts and retains talented, diverse staff and volunteers reflective of the demographics of the Indianapolis region
- Recruit exceptional board members who reflect our community and are committed to using their leadership abilities and financial resources to help Newfields accomplish these goals
- Establish procurement practices that encourage the utilization of locallyowned firms, as well as minority-, women-, disability- and veteran-owned business enterprises



Service Goals:

- Develop seasonal programming across the campus that encourages the full range of target audiences to visit, join, and support Newfields, yielding results of more than 500,000 annual visitors
- Implement an organizational culture of philanthropy to honor the legacy of past, current, and future donors and double annual operating support by FY2028
- Increase Newfields' cultural, educational, and economic impact on our neighborhoods, community, state, and region

Excellence Goals:

- Enhance Newfields' reputation as a destination for exceptional experiences with art and nature, attracting more than 350,000 general admission visitors per year
- Empower our employees to deliver "top box" service
- Focus on collecting only "A" quality objects and delivering "A" quality programming and exhibitions for the purpose of creating exceptional gallery, garden, and park experiences that grow visitation
- Be an "Employer of Choice"

Adopted: May 20, 2015 Updated: March 27, 2019