

Can I buy tickets at Newfields?

Yes, but guests who purchase tickets online can take advantage of a 20 percent discount and ensure their spot at their desired show. Guests who buy tickets in advance can also skip the Admission line and go straight to The Garden entrance.

When is *Winterlights* open?

Winterlights opens to the public on Sunday, November 19 and runs through Sunday, January 7 with two shows every night at 5 and 7 pm. Newfields and *Winterlights* are closed Mondays except for Christmas Day and New Year's Day, but only the *Winterlights* show will be open during those two days. The show will also be open on Thanksgiving Day and Black Friday, as well as Christmas Eve and New Year's Eve.

Is parking still free?

Yes, there is no additional fee for parking onsite. A parking convenience fee has been built into the ticket price.

Where do I enter *Winterlights*?

Newfields is located at the corner of 38th Street and Michigan Road. There are entrances on 38th Street and at Michigan Road.

How long is the show?

Guests should anticipate approximately an hour to 90 minutes to get through the whole experience. However, if guests want to linger while watching the lights or spend a little extra time around the fire pits that is perfectly fine.

Will the Museum be open during *Winterlights*?

Floor 1 of the Indianapolis Museum of Art will be open during the *Winterlights* show times so guests can grab a bite in The Café or browse fun holiday items in The Museum & Garden Shop. However, the IMA Galleries and The Garden will close at 4 pm every afternoon, including Thursday evenings, in order for staff to set up for the light show. Newfields will continue to open at 11 am Tuesday through Saturday and noon on Sunday.

Do members have to pay?

Yes. Members receive a special discount on tickets and tickets are required for all guests to the *Winterlights* experience. Members and their guests are also invited to be the first to see *Winterlights* at the exclusive previews on Friday, November 17 and Saturday, November 18 with tickets on sale for just \$10.

Is *Winterlights* accessible?

Yes. All elements of the show are accessible for all guests and viewable from the paved paths and walkways throughout The Garden.

What happens in the event of bad weather?

If inclement weather forces the cancellation of shows for an evening due to walking outside or driving to

Newfields being hazardous, a special announcement will be made available on the Newfields website and social media channels. Guests can also call 317-923-1331 to check on show status. In the event of cancellation, guests can move their ticket to another date or receive a refund for the full ticket price if no other available dates will work.

What if I can't make it during my scheduled show?

If for some reason, guests can't make it during their scheduled show, reach out to the Guest Services team at 317-923-1331 and they will work with guests to find another time to visit.

What should I wear?

While there are warm up areas inside the Museum building and Lilly House, *Winterlights* is an outdoor strolling experience in The Garden. Be sure to check the weather before leaving and wear enough layers to be comfortable outdoors and don't forget comfy shoes.

Are there food and drink options available?

Yes. There will be several stations inside and outs where guests may grab a drink and a snack. Options range from beer and wine to hot chocolate and cider. Cookies, candied nuts, and more will be available for snacking as well as s'mores packets sold by local Girl Scout troops on the weekend

Is Lilly House open during *Winterlights*?

Yes. The beautiful, holiday décor guests have come to love inside Lilly House will be on display during *Winterlights*. After seeing the light show on the Lilly House lawn, guests can come inside the front door and warm up inside the historic manor. Lilly House is also open during the day as well.

Is the Greenhouse open during *Winterlights*?

No. The Elder Greenhouse will be closed during the evenings of *Winterlights*. It will be open during the day.