



Winterlights 2018: FAQ's
November 18–January 6

When is *Winterlights* open?

November 18 thru January 6. The experience will run nightly Tuesday through Sunday (Including Thanksgiving, Christmas Eve, Christmas Day, New Year's Eve, and New Year's Day) from 5 to 9 p.m.

What is new this year?

- Wintermarket
 - Guests will begin and end their journey inside the toasty Wintermarket. Local artisans like Sun King Brewing Co., Smoking Goose, Galley Pastry Shop, and Circle City Soups will be selling food and beverage options. Retail offerings and gift sets will be available for purchase. Hot cocoa and apple cider (spiked options too) will also be sold in the Wintermarket and outside.
- Electric Reindeer
 - This year we partnered with Sun King Brewing Co. to create an exclusive holiday brew called Electric Reindeer. The brew is only available in the Wintermarket and will be sold for on-site consumption or as a take home two-pack.
- More Lights
 - This year's Winterlights experience has expanded to 1.5 million LED lights, 300,000 more lights than last year.
- Deck the Halls at Lilly House (open during regular Newfields hours too)
 - This year's theme is sophisticated handcrafted design inspired by Mr. Lilly's famed book collection. The library is filled with hundreds of glowing LED candles, while other rooms will feature handmade origami butterflies, a giant paperchain chandelier, and paper ornaments.
 - The house features over 1,000 handmade ornaments and a half mile of paper chain, all constructed by staff and volunteers.
- More ticket times
 - Tickets are available every 30 min. from 5 to 8 p.m. *Winterlights* closes at 9 p.m.
- Winterlights add-on
 - Guests can purchase a premium ticket, which includes 3D Holographic glasses that bring *Winterlights* to life. The glasses include a complimentary drink ticket and a pass for BOGO admission Jan. 8 thru Valentine's Day weekend.
- Ice Storm Walk (finale)
 - This year's new finale in the Garden for Everyone is a whirling blizzard of light, which features a digital snowstorm along a 400-foot promenade. Guests will pass through the Ice Cave featuring more than 30,000 lights.

How much does *Winterlights* cost?

Presale	At the door
Adult \$20	Adult \$25
Youth (6-17) \$12	Youth (6-17) \$17
Child (5 & under) FREE	Child (5 & under) FREE
MEMBERS PRESALE	MEMBERS AT THE DOOR
Adult \$15	Adult \$20
Youth (6-17) \$8	Youth (6-17) \$13
Child (5 & under) FREE	Child (5 & under) FREE

Admission via the Access Pass is available for \$2 per person

How do I get tickets?

Online at DiscoverNewfields.org/Winterlights, at the Welcome Desk, or over the phone at (317) 955-2339. Receive a 20% presale discount for tickets purchased in advance.

Do members have to pay?

Yes. Members receive a special discount on tickets and tickets are required for all guests to the *Winterlights* experience. Members and their guests are also invited to be the first to see *Winterlights* at the exclusive previews on Friday, November 16 and Saturday, November 17 with tickets on sale for \$10 (adults), \$5 (kids 6-17), and kids five and under are free.

Can I buy tickets on site?

We recommend purchasing tickets online ahead of *Winterlights* to reserve your spot. However, tickets may be purchased on-site subject to availability. On sold-out evenings non ticket holders will be turned away due to parking capacity.

Can *Winerlights* sell out?

Yes, many evenings will sell out. When an evening is sold-out that means we have reached our maximum capacity due to parking, safety, and operational restrictions. On sold-out nights no extra tickets will be available on-site or online.

Is parking still free?

Yes, there is no additional fee for parking onsite. A parking convenience fee has been built into the ticket price.

What happens in the event of bad weather?

If inclement weather forces the cancellation due to walking outside or driving to Newfields being hazardous, a special announcement will be made available on the Newfields website and social media channels. Guests can also call the call center at 317-955-2339 to check on the status for the evening. In the event of cancellation, guests can move their ticket to another available date.

What if I can't make it during my scheduled ticket time?

Tickets are nonrefundable, but if Guest Services is called PRIOR to the event date tickets can be transferred to another available date.

Is *Winterlights* accessible?

Yes. All elements of the *Winterlights* are accessible for all guests and viewable from the paved paths and walkways throughout The Garden.

Where do I enter *Winterlights*?

Newfields is located at the corner of 38th Street and Michigan Road. There are entrances on 38th Street and at Michigan Road. Once parked, guests will enter through the main Welcome Center entrance.

How long is the *Winterlights*?

Guests should anticipate approximately 60-90 minutes to stroll through the experience.

Will the IMA Galleries, The Garden, or The Café be open during *Winterlights*?

No, the IMA Galleries, The Garden, and The Café are closed during *Winterlights*. They are open from 11 a.m. to 4 p.m. Tuesday through Sunday (including Thursday, Friday, and Saturday evenings).

Are there still Free First Thursday evenings during *Winterlights*?

No, Free First Thursdays will return in March 2019.

Are you doing any initiatives with the community?

Yes, thanks to the help of Bank of America we have partnered with 10 local community organizations to help distribute 5,000 free *Winterlights* tickets, which include local bus transportation passes and a beverage voucher.

Is Lilly House open during *Winterlights*?

Yes, after seeing the Landscape of Light on the Lilly House lawn, guests can come inside the front door of the historic home. Lilly House is also open during regular Newfields hours for Deck the Halls at Lilly House.

Is the Greenhouse open during *Winterlights*?

No. The Madeline F. Elder Greenhouse will be closed during the evenings of *Winterlights*. It will be open during regular Newfields hours.

Are there food and drink options available?

Yes. Food and beverage will be available inside the Wintermarket. Outside, there will be two drink only tents, and s'mores will be available for purchase from Girl Scouts near the *Playtime in Indy* tree of toys.

What should I wear?

Winterlights is an outdoor strolling experience in The Garden. Be sure to check the weather before leaving and wear enough layers to be comfortable outdoors and don't forget comfortable shoes.