

## **General Information FAQs:**

### **Will restrooms be open?**

Yes, restrooms are open at a reduced capacity for guests. Guests will be required to practice social distancing and wear a facial covering when inside the building.

### **What areas of campus are open?**

The IMA Galleries, The Garden, The Virginia B. Fairbanks Art & Nature Park, The Beer Garden, The Museum & Garden Shop, The Café, the Lilly House and the Madeline F. Elder Greenhouse are all open at a reduced capacity. The Pop Up: Hotel Bar is temporarily closed to comply with all State and local Government mandates.

### **Is The Museum & Garden Shop open?**

The Museum & Garden Shop is open onsite, or items are available for delivery or curbside pickup. Learn more at <https://shop.discovernewfields.org/>.

### **Is Fairbanks Park still free?**

Yes, as always Fairbanks Park remains free and open to the public dawn to dusk. We kindly ask that all safety protocols are followed in the park as well.

### **Can I access the Fairbanks Park from The Garden?**

There will not be direct access from The Garden to The Virginia B. Fairbanks Art and Nature Park: 100 Acres. However, the Fairbanks Park main surface parking lot will be open and available for public access.

### **Can we bring in food and beverage?**

Bottled water only is allowed onsite. The Beer Garden, The Café, and Pop-Up: Hotel Bar are open for guests.

### **Will you accept cash onsite?**

No, we are currently a cashless campus.

### **What accessibility devices will be available?**

Wheelchairs and rollators are available for guests to use free of charge. These devices are cleaned after each use.

### **What if there is severe weather?**

The Garden, Fairbanks Park and The Beer Garden will stay open rain or shine. In the event of severe weather, we will follow all safety protocols which may cause these areas to temporarily close.