

General Information FAQs:

Will restrooms be open?

Restrooms will be available at reduced capacity for guests inside The Deer Zink Special Events Pavilion, located at The Garden entrance. Guests will be required to practice social distancing and wear a facial covering when inside the building.

When is the museum re-opening?

As a privately funded nonprofit organization we've decided to re-open the Newfields campus in phases. The main museum building and other buildings on campus are planned to re-open as part of our second phase of re-opening. When we do have a date, we'll notify you via our website and social media channels.

Will any of the special exhibits reopen?

Yes, we look forward to welcoming guests back to our exhibitions in the IMA Galleries when the main museum building and other buildings on campus will re-open as part of the second phase of re-opening. When we have a date for this, we'll notify you via our website and social media channels.

Are Lilly House, Greenhouse, and Beer Garden open?

Lilly House and the Madeline F. Elder Greenhouse are currently closed due to social distancing restrictions. The main museum building and other buildings on campus will re-open as part of the second phase of re-opening. When we have a date for this, we'll notify you via our website and social media channels.

The Beer Garden is currently open. Guests will be required to practice social distancing while they wait in line to order and receive their order. Please see other Beer Garden FAQs below.

Is The Museum & Garden Shop open?

The Museum & Garden Shop is closed onsite, but open online at shop.discovernewfields.org. Items are available for delivery or curbside pickup. Learn more at https://shop.discovernewfields.org/.

Is Fairbanks Park still free?

Yes, as always Fairbanks Park remains free and open to the public dawn to dusk. We kindly ask that all safety protocols are followed in the park as well.

Can I access the Fairbanks Park from The Garden?

There will not be direct access from The Garden to The Virginia B. Fairbanks Art and Nature Park: 100 Acres. However, the Fairbanks Park main surface parking lot will be open and available for public access.

Can we bring in food and beverage?

Bottled water only is allowed onsite. The Beer Garden is open, while The Café is temporarily closed.

Will you accept cash onsite?

Credit cards are the only form of payment accepted at this time.

What accessibility devices will be available?

Wheelchairs and rollators are available for guests to use free of charge. These devices are cleaned after each use.

What if there is severe weather?

The Garden, Fairbanks Park and The Beer Garden will stay open rain or shine. In the event of severe weather, we will follow all safety protocols which may cause these areas to temporarily close.