

Ticketing & Check-in FAQs:

How much are tickets?

All of Newfields' open spaces will be included in general admission and free for members. General admission is \$18 for adults, \$10 for youth ages 6-17, and free for children five and under, while Fairbanks Park remains free to all. All guests and members will be required to reserve a timed ticket at discovernewfields.org before they arrive, which will allow Newfields to safely control crowd size and facilitate a contactless check-in process.

What are the hours?

Starting July 19, the Newfields campus will be open to the public during our regular summer hours of: Tuesday, Wednesday and Sunday 11 a.m. to 5 p.m., Thursday through Saturday 11 a.m. to 8 p.m., and the campus will remain closed on Mondays. Fairbanks Park will be open to the public daily from dawn to dusk.

Why do we need to purchase tickets online?

All guests, including members, are required to reserve tickets online in advance allowing us to safely control the crowd size to comply with large gathering protocols, while ensuring a contactless check-in process.

Where do I park?

Guest will have access to the entire main surface parking lot.

Where do I go to check-in?

Guests can choose to check-in at two locations; the main entrance located inside the Welcome Center or The Garden entrance located just outside the Deer Zink Special Events Pavilion.

Regardless of where you check-in, you will have access to both The Garden and the IMA Galleries. We kindly ask that you follow all crosswalks leading from the parking lot to the entrances. Both entrances will have ticket scanners for a completely contactless check-in process, as well as clear one-way traffic signage for entering and exiting.

Do we have to arrive at our designated ticket time?

We kindly ask that all guests arrive 15 minutes before their designated ticket time to help ensure a safe and smooth check-in process.

What if we are waiting in line when our ticket time starts?

We kindly ask that all guests arrive 15 minutes before their designated ticket time to help ensure a safe and smooth check-in process. If that time passes while in line, depending on current capacity guests might need to reserve a new available ticket time.

How is capacity being restricted?

For the safety of all guests and staff, Newfields will adhere to all crowd gatherings restrictions by maintaining a reduced capacity onsite.

How will I secure my tickets with the Access Pass?

Access Pass card holders are now able to purchase their tickets online. To do this, you must first come on campus with your Access Pass and the team will help you create your online account. Once this is complete, you will be able to log in and reserve your tickets.

Will we be able to exchange our tickets?

Guests are able to exchange their tickets online for up to seven days in advance. In order to do this, you will log into your Newfields account and view your tickets. There is an exchange option available and from there you will be able to select a new date and time.